

KATHARÓ SPA REGULATIONS

POOL AREA

- Katharó SPA is an additional service not included in the price of the basic accommodation package.
- Sessions are limited to a maximum of 12 people. There are 3 sessions each day. Reservations are made on the day the client reaches, and depends on availability. We recommend reaching 10 minutes in advance. For courtesy to other clients, extra time won't be allowed for late arrivals and the charge will be of the total amount of the service.
- Maximum time in the pool area is 90 minutes, passed this time, there is an extra charge of 8.00€ per person if you wish more time.
- Treatments, therapies and massages are not included in the SPA. They are optional services which can be hired previously depending on availability.
- The use of our facilities is at your own risk. Pregnant women should not enter the SPA without permission from their doctor.
- Our facilities are not suitable for disabled.
- Do not use the SPA if you are suffering from any type of skin sores, infections, or illnesses including common colds and flu, or diarrhea. Band aids are not permitted in the pool area.
- We try to provide a calm and relaxed ambience, so we request silence.
- Children under the age of 16 are not allowed in the SPA.
- Cameras, video-cameras, radios, cell-phones or music players are not permitted in the SPA.
- Smoking is prohibited. Food or drinks are not allowed. Keep all breakable objects out of the area.
- Do not use the SPA while under the influence of alcohol, tranquilizers or other drugs that cause drowsiness or that raise or lower blood pressure.
- The entrance with street clothes is prohibited
- Swimsuits are mandatory. As well as slippers, which we will offer you a pair at the entrance and one towel that will have to be given back to the receptionist at the once finished. If you need an extra towel, we will temporary charge 2.00€, until given back.
- No person is permitted to use the SPA without first having taken a warm water shower.
- The facilities of the SPA circuit are therapeutic, for which we ask not to use bathing amenities.
- No diving.
- Due to hygiene measures, it is mandatory to use towels over the beds.
- Bathing cap or wear hair up is mandatory.
- There are dressing rooms available for our clients. (if you are guest at the hotel, you must arrive wearing your usual clothes and change in the dressing room)
- There are lockers available (do not leave anything in the dressing room)
- The Hotel Management and Katharó Spa are not responsible for any losses in our facilities except those objects that were given to keep in custody in our safes in the hotel's reception.
- The management reserves the right of admission
- Way of payment and cancellations: if you are not guest of the hotel, we will require a credit card number at the moment of reserving your treatments and will be paid in advance at reception. If you need to postpone or cancel the appointment, you will have to notify the SPA at least 24 hours in advance to avoid us charging the total amount of the service. We will require a credit card number and agreement with the cancellation policy.